



QA Policy Doc-03

INTRODUCTION

VBTA Limited (VBTA) and its members recognise their responsibilities as a provider of quality products and services. To this end, VBTA has developed and documented a Quality Management System (QMS) for the new GB CoP compliance. The QMS complies with the requirements needed to keep fully in compliance with all CoP requirements but not certificated. This manual will provide comprehensive evidence to all customers/stakeholders & suppliers of what controls are implemented to ensure product safety and service quality.

This manual also governs the creation of quality related documents. It will be revised as necessary to reflect the Quality System currently in use. It is issued on a controlled copy basis to all VBTA members affected by the Quality System and on an uncontrolled copy basis. It may be issued to customers, stakeholders, and customers on a controlled copy basis upon request directly to VBTA head office.

This manual will be used internally for VBTA members to guide them and their employees through the various requirements of the GB CoP Process requirements that must be met and maintained to ensure full CoP co-operation and compliance that should help empower your workforce.

This manual is used internally to introduce GB CoP requirements to our members and their employees, this should help them to familiarise themselves with the mandatory controls that have been implemented and to assure them that the integrity of the QMS is maintained and focused on GB CoP control, customer satisfaction and continuous improvement.